

WiFi UNIFIED COMMUNICATIONS

A VoIP PHONE SYSTEM WITHOUT REPLACING YOUR WIRING



All of these devices have one thing in common they are all wireless! So, why should you add wiring to your infrastructure when everything is moving to wireless?

Features and Benefits

- Software-based PBX on premise or cloud
- Reduce cost with wireless phones
- Slash telephone company costs
- Increase productivity & mobility
- Free calling to teleworkers
- Reduce travel costs with built-in video conferencing
- Cheaper to buy, scale and manage
- Built-in web conferencing
- See the presence of your colleagues
- Corporate Instant Messaging
- Setup conference calls in seconds
- Voicemail, fax to e-mail
- Clientless web conferences – participants just click a web link
- Android and iOS applications included
- Take your office extension everywhere
- Forward phone calls to your smartphone
- Slash phone bill using Wi-Fi or 3G
- Click to Call, from browser or CRM
- One-click call transfer to other extensions or voicemail
- Control your IP phone from your desktop

Most all devices today can be wireless. If you already have a good wireless network adding wireless IP phones makes sense. If you have not invested in your wireless network consider doing it now. Either way Blue Chip is prepared to help you with Unified Communication (UC) system that will enhance the way you do business. We can do this as hosted, or on premise.

Blue Chip provides enterprise class phone systems without the need to re-cable your office. We provide wireless business phones for stationary employees and the best voice over Wi-Fi for your road warriors when they are in or out of the office. These wireless networks are an extension of the carrier's network that will deliver the growing network speeds for employees today and meet future requirements.

3CX delivers a Unified Communication Platform to every employee that will enhance the way they interact with other employees and customers alike. 3CX includes a full suite of unified communications features without the need for additional downloads, add ons or purchases. Integrated, web video conferencing via an open-standards browser or through the iOS/Android clients allows for face-to-face meetings to take place wherever you are. Productivity boosting features such as Presence, corporate chat, whiteboard, screensharing and more allow for employees to collaborate better and work more efficiently.

Blue Chip has been involved in the IT industry for over 35 years and can work through the maze of technology to provide business with a great experience.

Since 1982

BLUE CHIP Professional Services
Voice & Data

FEATURE RICH EDITIONS

Presence, Fax & Voice Mail to email, web conferencing and instant messaging are child's play for 3CX. With the integrated 3CX softphone and smartphone clients, users automatically get access to advanced unified communications features – without needing to learn separate software – features that are normally charged extra for by other PBX vendors.

Please review the editions below to choose the system that is right for you.

General Features	Standard	Pro	Enterprise
Extensions	Unlimited	Unlimited	Unlimited
Number of Simultaneous Calls Supported	> 1,024	> 1,024	> 1,024
Call Logging	✓	✓	✓
Call Forward on Busy or No Answer	✓	✓	✓
Call Routing by DID	✓	✓	✓
Auto Attendant / Digital Receptionist	✓	✓	✓
VoiceMail/ Music on Hold	✓	✓	✓
Central Phonebook	✓	✓	✓
Call Transfer	✓	✓	✓
MWI – Message Waiting Indicator	✓	✓	✓
Ring Extension & Mobile Simultaneously	✓	✓	✓
Automatic Pickup on Busy	✓	✓	✓
Supports SIP Trunks/ Gateways	✓	✓	✓
Sennheiser Headset Integration	✓	✓	✓
Extensive Codec Support	✓	✓	✓
Custom SMTP Server	✓	✓	✓
G729 Codec Support	✓	✓	✓
Custom FQDN	✓	✓	✓
Busy Lamp Field (BLF)	✓	✓	✓
Call Reporting	✓	✓	✓
Call Parking / Pickup	✓	✓	✓
Call Queuing	✓	✓	✓
Call Recording	✓	✓	✓
Intercom/ Paging	✓	✓	✓
Call Recordings Management	✓	✓	✓
Configure BLF's from the Clients		✓	✓
Management and Scalability			
Web-based Management Console	✓	✓	✓
Automated Provisioning of Devices	✓	✓	✓
Real Time Web-based System Status	✓	✓	✓
Integrated Web Server	✓	✓	✓
Easy Backup and Restore	✓	✓	✓
SBC to Configure Remote Extensions	✓	✓	✓
VMware / Hyper-V Compatibility	✓	✓	✓
Scheduled Backup	✓	✓	✓
Connect Remote 3CX PBX Systems (Bridges)	✓	✓	✓
Scheduled Restore		✓	✓
Inbuilt Fail Over Functionality		✓	✓
Standby Licence			✓
Unified Communications			
See the Presence of Your Colleagues	✓	✓	✓
Receive Voice Mail via Email	✓	✓	✓
Advanced Forwarding Rules	✓	✓	✓
Setting Up Conference Calls	✓	✓	✓
Click2Call Extension	✓	✓	✓
Receive Faxes via Email as PDF	✓	✓	✓
Integrated Fax Server	✓	✓	✓
View Presence of Remote Offices		✓	✓
Mobility			
Android Client	✓	✓	✓
iOS Client	✓	✓	✓
Windows Client	✓	✓	✓
Mac Client	✓	✓	✓
Web client	✓	✓	✓
Manage the 3CX Client from within the Console	✓	✓	✓
Includes 3CX Tunnel to Avoid NAT Problems	✓	✓	✓

Mobility	Standard	Pro	Enterprise
Android Client		✓	✓
iOS Client		✓	✓
Windows Client		✓	✓
Mac Client		✓	✓
Web client		✓	✓
Manage the 3CX Client from within the Console		✓	✓
Includes 3CX Tunnel to Avoid NAT Problems		✓	✓
Call Center / Contact Center			
Call Flow Designer			✓
Advanced Queue Strategies			✓
Advanced Call Reporting			✓
Real Time Queue Statistics			✓
Queue Reports			✓
Barge In / Listen In / Whisper			✓
Query Customer Name Based on Caller ID			✓
Ability to Use 3CX Clients API			✓
Link Company Directory with LDAP / ODBC			✓
Sync Phonebook with Microsoft Exchange			✓
Real Time Queue Monitoring			✓
Wallboard			✓
Switchboard Queue Manager View			✓
Call Recordings Search			✓
Supervisor can Log Agents In/Out			✓
Supports External Agents			✓
Callback if queue full			✓
CRM Integration / Scripting Interface			✓
SLA alerting/reporting			✓
IP Phone Management			
Automatic Plug & Play Phone Provisioning	✓	✓	✓
Manage IP Phones Network Wide from Console	✓	✓	✓
Restart Phones Remotely	✓	✓	✓
Update & Manage Firmware Network Wide	✓	✓	✓
Supports Popular SIP Phones	✓	✓	✓
Application Integration			
Office 365 (address book only)	✓	✓	✓
Microsoft Outlook	✓	✓	✓
TAPI		✓	✓
Office 365		✓	✓
Salesforce		✓	✓
Microsoft Dynamics		✓	✓
Microsoft Exchange 2013 / LDAP / ODBC		✓	✓
Google Contacts		✓	✓
Exact		✓	✓
Zendesk		✓	✓
Freshdesk		✓	✓
act!		✓	✓
Datev		✓	✓
Hotel Module		✓	✓
Fidelio Certified		✓	✓
Mitel Compatible		✓	✓
Multiline TAPI		✓	✓
Web Conferencing			
Plugin Free – WebRTC	✓	✓	✓
One-click conference	✓	✓	✓
Meeting Recording	✓	✓	✓
Remote Control / Assistance	✓	✓	✓
Screen Sharing	✓	✓	✓
Unlimited Users	✓	✓	✓
Participants Included	10	50	100

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